

# SOLUTION DYNAMICS NEWS LETTER

APRIL 1ST 2009

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## **USER GROUP**

The User Group Meeting was held on March 26th. There were 5 companies in attendance. The main goal of the users group this spring was to introduce you to NAV 2009.

During the course of the meeting we asked for ideas that would benefit the users. Many good suggestions were brought to light. To further some of these suggestions we are going to try and setup splinter groups and arrange to hold mini question and answer sessions.

Some of the suggestions were:

- 1) Dimensions
- 2) Financial Reporting
- 3) Inventory and Costing

We would like to get as many people as possible to participate in these groups. To make them worth while to everyone we would like to have a user from one of our companies be the leader of each of the groups. Solution Dynamics would be happy to supply our training room as a location for the user groups. The groups would be for your benefit and would be led by the users. Please e-mail Jim ([jime@solutiondynamics.net](mailto:jime@solutiondynamics.net)) if you would be interested in these types of meetings and / or if you have other ideas.

## **CHARGELOGIC 3.0 (CREDIT CARD PROCESSING)**

ChargeLogic is a credit card processing and electronic payment processing software, fully integrated with Microsoft Dynamics NAV.

It is one of the only Microsoft Dynamics NAV add-ons that can process Credit Cards, Debit Cards, Gift Card, EBT (Food Stamps/Cash Benefits), Level III Purchase Cards, Electronic Checks and perform Check Verification.

ChargeLogic eliminates the need for external hardware and software by bringing electron payment processing inside NAV.

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## BUSINESS INTELLIGENCE

Business intelligence, or BI, is a term that refers to deciphering and extracting meaning from data to assist in making informed decisions. Many companies today are turning to BI software to fill the information gap, promote growth, and increase the bottom line. Microsoft provides a number of Business Intelligence solutions that can work with Microsoft Dynamics NAV to provide insight into business data. The SQL Server 2005 Business Intelligence Design Studio is the most prominent of these. It is a suite that includes Microsoft SQL Server 2005 Integration Services (SSIS), and Microsoft SQL Server 2005 Reporting Services (SSRS) and Analysis Services to cover end-to-end BI needs from analysis to data modeling to reporting.

Microsoft Dynamics NAV contains a wealth of business data that is ready to be turned into business intelligence. Through Microsoft Dynamics NAV's internal reporting and analysis tools, Business Analytics and Excel you can identify organize and share information necessary for making strategic business decisions.

### NAV2009 Benefits

Enhance personal productivity. Role-Centers provide employees with

RoleTailored views that empower them to accomplish more each day with a clear overview of relevant tasks and information.

- Connect, adapt, and grow. Flexible three-tier architecture simplifies the process of add-in new functionality, integrating Microsoft Dynamics NAV 2009 with other line-of-business systems and growing the solution as your needs change.

## TIPS AND TRICKS

**Rescue Features:** When you accidentally type incorrect data in a field on a record (ex. Customer Card or Item Card) and enter through it, you can rescue your data by hitting the Navision F4 (delete) key and then saying "No" to delete the record.

**Copy Records:** To copy card information: (Example: Item Card)

- Go to an item that closely resembles the new one you want to set up.
- Edit, select
- Edit, copy
- F3 to insert new record
- Edit, Paste
- You will get 2 error message, just say ok.
- When you get back to the item no., enter in your new item no.
- Make the changes necessary to the new item card.

## NEW EMPLOYEE

*Solution Dynamics is pleased to welcome Joshua Pierce to our staff.*

*Josh recently joined our programming staff. Josh is originally from Farmington, MN. He has graduated from Brown College. He started at the University of St. Thomas studying Business Marketing and Process Management and has now moved on to Information Technology with an emphasis on Software Development. Josh has been working as a SQL/C# Developer and has experience in many other languages. Josh is a great addition to our programming staff. In his free time, Josh enjoys playing and coaching baseball in the summer and ski racing in the winter.*

