

SOLUTION DYNAMICS NEWS LETTER

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CONVERGENCE (NEW ORLEANS MARCH 10-13)

WHY ATTEND CONVERGENCE

Convergence is the premier Microsoft Dynamics event, bringing customers, partners, team members and industry experts together to discuss ways your current Microsoft Dynamics solution can help your company cut costs, improve operational efficiencies, increase employee productivity and maximize your current platform investments, which, in turn, can foster long-term, profitable growth.

This is your opportunity to participate in an exceptional program including a variety of tracks, speakers, detailed product demonstrations and hands-on learning sessions to better understand how you can further leverage your existing business solution to tighten supply chains, deepen customer relationships, empower your workforce and sustain profitability.

- **Sessions:** Convergence 2009 features more than 420 sessions covering Microsoft Dynamics and the latest Microsoft-based products.
- **Hands-on experiences:** Grab the opportunity to evaluate products from Microsoft and our most important industry partners.
- **Community and Learning Center (CLC):** Considered the hub of Convergence, this area is designed to be a one-stop shop for networking and learning outside of conference sessions – while only having to visit one room! We offer free technical support, research activities and opportunities to meet fellow users and product experts.

USERS GROUP MEETING

Solution Dynamics will be hosting a Navision Users Group meeting from 1:00 P.M. to 4:00 P.M. on Thursday March 26th at our offices in Bloomington. This meeting will concentrate on showing you the new NAV 2009 product.

In addition to the formal presentations there will be a question and answer period where customers can ask questions of Russ and the staff of Solution Dynamics.

The Users Group meeting is a great way to share ideas with other partners and Solution Dynamics.

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SUPPORT

Remember to use the Hotline Support. The hotline is open from 8:00 am to 5:00 pm Monday through Friday. You can send an e-mail if desired. The e-mail address is support@solutiondynamics.net

Covered Support issues are Questions Regarding Data, Questions Regarding system functionality, and NAV software troubleshooting.

Not covered under support are Data Manipulation, Program modifications, Consulting Time, Project Management, On-site Time, and travel time.

For any questions about support call Jim Ell at 952-854-1415 ext 108

NEW EMPLOYEES

Solution Dynamics is pleased to welcome James Kang and Manjinder Papial to our staff.



James joined our programming staff in December of 2008. From Michigan, James has an MS degree in Metallurgical Engineering from Wayne State University where he has also done graduate studies in Computer Science. James has over 20 years of experience as a software engineer/programmer/systems analyst. He has spent the last 10 years working with Microsoft Dynamics NAV and carries several certifications in NAV. James is already using his vast NAV experience to assist with customer programming requests and we feel he is a great addition to our programming staff. James is married with two sons.

Manjinder has moved to our cold and snowy Midwest from California. Prior to that she had lived in Tanzania for several years. Manjinder has joined our staff as a Project Manager. She has worked with Microsoft Dynamics NAV for nearly 5 years and she is a Microsoft Business Solutions Certified Professional, Certified Trainer, Certified Systems Administrator, and Certified Systems Engineer. She brings an extensive knowledge of NAV to Solution Dynamics, along with a background in Designing & Implementing NAV based solutions in a variety of situations - Film industry, Breweries, Non Profit Organizations etc. We at SDI are thrilled to have her knowledge of NAV available to us. Manjinder is married and has a daughter in pre-school.



SESSION KILLER

Do you have instances where your users can not log into the system because you have run out of licenses? Lets say that you have a 50 user license but some users are running multiple session or have gone home for the evening without shutting down NAV. Session Killer can help. This program runs under a NAS session and is configurable so you can set the parameters you want. The system administrator can set the system to see how long a user has been idle. If they are idle too long then it kills their session. For more information about Session Killer please call Jim at 952-854-1415 ext 108.

Tool Tips

F9 (Function Key)

When the user is in a sales order and wants to find out what the total dollar amount of the sales order is at any point in time they can press the F9 key and a new screen will pop up that will display the Amount of the sale order without tax, discount amount, total amount including tax, total cost and a breakdown of the taxes that are being collected for that sales order.